

## **Department of Natural Resources**

SUPPORT SERVICES DIVISION/RECORDER'S OFFICE

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November 22, 2024

## Notice of Recording Order Issue – November 13-18, 2024

We want to inform our valued e-recording submitters of a programming issue that affected the order in which documents were recorded in our system from **November 13, 2024, through November 18, 2024**. During this time, some documents were recorded out of the order in which they were submitted.

The issue was identified and corrected on **November 18, 2024**. We sincerely apologize for any inconvenience or complications this may have caused.

To address this matter, we are offering **free re-recordings** for any documents affected by this issue. If you believe your documents may need to be re-recorded, please contact our office at **907-269-8876** for assistance.

Additionally, submitters are encouraged to review the list of documents recorded during this period, which was sent directly to the email on file associated with your Simplifile account, to identify any records requiring re-recording.

Thank you for your understanding and patience as we work to ensure the continued accuracy and reliability of our services.

If you have any questions, please feel free to reach out to us.

Chrissi Thurman State Recorder