March 20, 2020

Dear Alaskans,

With COVID-19 mitigation measures changing almost daily, I want to reassure the Alaska public that the Alaska Department of Natural Resources remains open for business.

Whether you need to record a real estate transaction, buy a camping permit, make payments on a land purchase, file a mining claim or just ask a question, we at DNR are here to provide the same good service as always.

At the same time, we are making COVID-19-related adjustments to our operations to protect your health and that of our staff. We ask everyone to first take advantage of the many tools available to help you conduct business with DNR online, over the phone or through the mail.

A good place to start is our webpage, http://dnr.alaska.gov/, especially at DNR’s Online Services. You can also find links to DNR programs, including telephone numbers of the appropriate staff, at http://dnr.alaska.gov/commis/pic/divisions.

If you’ve tried to get help online or over the phone but still need to see someone face-to-face, you will find DNR staff on the job at every location, ready to serve you. We are practicing respectful social distancing in all our public service locations and may keep our doors closed, but those doors will open easily should you need to talk with the staff inside. We do ask that if you are not feeling well, to please call our offices for assistance before visiting in person.

The people of the Alaska Department of Natural Resources are committed to continuing to work hard every day to provide great service and value to the people of Alaska.

Sincerely,

Corri A. Feige, Commissioner
Alaska Department of Natural Resources